

Ducted Systems Technical Services: Service Tips Letter

Letter: ST-010-2021

Date: July 27, 2021 Effective: July, 2021 Expires: NA

To: S1 HVAC Branch and Distributor Principal, Sales Manager, Service Manager, Parts Manager, Warranty Manager, Training Manager, Delegated Administrator.
Ducted Systems Technical Services, DS Parts/S1, ES Americas, ADTI Channel, Account Representatives, Marketing, Sales, Warranty teams.

Subject: **Software Release Bulletin (SRB) SSE 4.1.2.3**

Product/s: Commercial Products with SSE Controls

Summary: This bulletin lists the changes made in the SSE v4.1.2.3 controller software

The following are the changes as compared to release v4.1.1.3. This is a patch release and will be included in the next full production release.

1. Updated software to correct unit reverting back to factory defaults after a reboot
2. Updated software to correct changing Serial Number to DEFAULT_SERIAL after software update

Provisioning

Please note the following provisioning instructions when downloading this build (4.1.2.3) on an SSE system.

1. Only *4.1.2.3.secusb.pkg* alone must be used to provision both 4 MB and 8 MB UCBs.

Instructions on how to upgrade units and the software files are posted on Offering's Catalog under Packaged & Split DX Systems | Light Commercial Controls | Smart Equipment Controls | Documents & Guides > Software Files with the software package **4.1.2.3.secusb.pkg** as well.

With the recent release of v4.0 in January 2020, which provided additional features, menu structures, and supported applications, it is still encouraged that customers update their Mobile Access Portal (MAP) Gateway tools to make Smart Equipment v4.0+ additions visible.

Please note, all v4.1.2.3 Smart Equipment Units that have been manually updated will remain compatible with Verasys and still require the BACnet communication cards to integrate. Please visit www.verasyscontrols.com for more information on Verasys.

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